

Consumer Rights Policy

Relating To Treatment At Dublin Vitality Center®

Teeth Whitening at Dublin Vitality Center® is also referred to as Naturally White™ or Smile White™ or Vitality Living Method® Teeth Whitening.

Vitality Living Method® is a registered trademark relating to all treatments and services offered at Dublin Vitality Center® including but not exclusive to teeth whitening, diathermy, colonic hydrotherapy, microdermabrasion, skin needling also known as derma pen or derma needling, food intolerance testing, inchloss detox express, V-Mat Bio Amethyst Thermotherapy, colonic hydrotherapy training, personal training and weightloss programmes.

As a professional provider of teeth whitening, diathermy, colonic hydrotherapy, microdermabrasion, skin needling also known as derma pen or derma needling, food intolerance testing, inchloss detox express, V-Mat Bio Amethyst Thermotherapy, colonic hydrotherapy training, personal training and weightloss programmes Dublin Vitality Center® operates a clear and established consumer rights policy which is outlined in this document for your protection.

In accordance with the sale of goods act 1980, the consumer is obliged by law to make themselves familiar with their rights and obligations in relation to all treatments provided by Dublin Vitality Center® .

The treatment named teeth whitening offered at Dublin Vitality Center® under the names Naturally White™ or Smile White™ is designed to offer a whiter smile through the application of non peroxide based products in accordance with EU regulation October 2012.

The treatment named teeth whitening offered at Dublin Vitality Center® under the names Naturally White™ or Smile White™ does not contain bleach and therefore will remove surface stains such as tea, coffee, red wine and dark foods only resulting in teeth which are naturally looking and cleaner. The treatment is for those who wish to achieve subtle whitening results without sensitivity and not for those who are seeking unrealistic or dramatic white results. Dublin Vitality Center® will not bleach, remove fluorosis, plaque or calcification or change the natural colour of enamel during teeth whitening treatment.

In the event that the customer is not satisfied with the results achieved during any skin, detox, teeth whitening or any other treatment, they are not entitled to receive a refund in accordance with the sale of goods act 1980.

Dublin Vitality Center® does not offer refunds on any other treatment in any case without exception. As per the Sale Of Goods Act 1980 relating to consumer law in Ireland, consumers are not obliged to enter into any discussion relation to any refund once the service has been consumed. This includes vouchers and all other products and services sold by Dublin Vitality Center® as complimentary to their treatments.

All emails and phone calls are recorded. Any persistent emails or phone calls that are considered aggressive, bullying or threatening will be taken very seriously and may be deemed as harassment which may result in prosecution or reported to an Garda Síochána.

Dublin Vitality Center® operates a strict anti-bullying policy and any such attempt to bully or harass may result in prosecution. Any contact made to Dublin Vitality Center® after the items included in this document have been explained or furnished in writing may be considered unnecessary and therefore deemed as harassment. This may result in prosecution or may be reported to an Garda Síochána.

Under the Defamation Act 2009, any malicious material which may be posted online relating to Dublin Vitality Center® will be investigated and may be considered slander or defamation. This may result in criminal prosecution, a criminal record, the expulsion and search of devices, email accounts or social media accounts by an Garda Síochána as examination of evidence.

Any behaviour or language or ongoing communication received once the issue is resolved and your rights have been explained to you, may be considered to be inappropriate. Dublin Vitality Center® reserves the right to cease communication on any issue that is considered closed.

Dublin Vitality Center® staff reserve the right to refuse to communicate or provide service to any customer deemed to be behaving inappropriately, under the influence of alcohol or drugs or who is uncooperative, violent or who does not complete the required forms fully.

This policy is in line with consumer rights and with the sale of goods act 1980.